

Authority to act

This authority allows the person nominated below to act on your behalf with the Energy and Water Ombudsman Queensland (EWOQ).

If you give someone authority to act on your behalf, we may ask them for information, give them information and speak to them as if we were speaking to you.

This authority remains valid for EWOQ interactions until you or the authorised person cancels it. Contact us on 1800 662 837 to change or cancel this authority.

Our dispute resolution service is free, so you can choose whether to contact us directly or pay an agent to contact us on your behalf. You can't recover any agent fees from EWOQ or the company you're making a complaint about.

Complete the form below and submit it to Energy and Water Ombudsman Queensland via:

- Post: PO Box 3640, South Brisbane BC Qld 4101
- Fax: (07) 3087 9477
- Email: investigation@ewoq.com.au

Account holder

Name*

Address*

I authorise the nominated agent/person below to act on my behalf with the Energy and Water Ombudsman Queensland in relation to my complaint about:

Organisation name

Authorised representative

Name*

Organisation

Address*

Phone*

Authorisation

Name*

Phone*

Email

Date*

I confirm the information I have provided in this form is true and accurate.*

I understand this authority will remain valid during EWOQ interactions until I or the authorised person cancels it.*