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Appendix Two: Advisory Council

Advisory Council to the Energy and Water Ombudsman Queensland (EWOQ)					
Act or instrument		Energy and Water Ombudsman Act 2006			
Functions		<ul style="list-style-type: none">Monitors the Energy and Water Ombudsman's independence.Provides advice and recommendations to the Energy and Water Ombudsman about the scheme's appropriateness, scope and effectiveness; policies and practices relating to the scheme's administration and conduct; processes to improve how the scheme responds to stakeholder needs; and the promotion of the scheme and preparation of the annual report.Receives and considers financial budgets and business plans by the Ombudsman, including guidelines for calculating and structuring user-pays fees.Makes recommendations to the Minister responsible for energy and water, and the Ombudsman, on the scheme's financial budget and business plan.			
Achievements		<ul style="list-style-type: none">Provided advice on current and emerging issues in the energy and water sectors and the implications for an external dispute resolution service for consumers, industry and government.Submitted advice to the Department of Natural Resources, Mines and Energy as part of its Regulatory Impact Statements for Energy Legislation Review and Embedded Networks review.Hosted the annual meeting of Chairs and Ombudsmen of the Australian and New Zealand Energy and Water Ombudsman Network (ANZEWO) which, amongst other matters, reviewed the current shared work program and settled on priorities for the 12 months.Participated in the ANZEWO-commissioned research report <i>What will energy consumers expect of an energy and water ombudsman scheme in 2020, 2025 and 2030?</i> Delivered by the University of Sydney, the report offered useful and timely insights for EWOQ and the Advisory Council.Joined by the Minister for Natural Resources, Mines and Energy at our Advisory Council meeting in May.Provided input into the independent review of EWOQ conducted by consultancy firm Cameron Ralph Khoury.			
Financial reporting		Transactions to the entity are accounted for in the financial statements of Office of the Energy and Water Ombudsman.			
Remuneration					
Position	Name	Meetings/sessions attendance	Approved annual, sessional or daily fee	Approved sub-committee fees if applicable	Actual fees received
Chairperson	Anna Moynihan	5 of 5	Daily fee: \$390	N/A	\$6045
Member	Chris Owen ¹	3 of 4	Daily fee: \$300	N/A	N/A
Member	David Ackland	4 of 4		N/A	N/A
Member	Iain Graham	4 of 5		N/A	N/A
Member	Ian Jarratt	5 of 5		N/A	\$900
Member	Jennifer Gates	3 of 5		N/A	N/A
Member	Laura Barnes ²	4 of 5		N/A	N/A
Member	Mary McLean ³	1 of 1		N/A	N/A
Member	Simone Bridge ³	0 of 1		N/A	N/A
Member	Sharon Edwards ¹	4 of 4		N/A	N/A
Member	Robyn Robinson	4 of 5		N/A	\$1451
Member	Rosemarie Price	5 of 5		N/A	N/A
No. scheduled meetings/sessions	5				
Total out of pocket expenses	\$108				

¹ Term commenced on 10 October 2019

² Term concluded on 29 May 2020

³ Term concluded on 7 October 2019